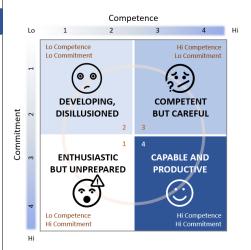
EMPOWER CAPABILITY WORKSHEET



PERFORMER:		TASK/PROJECT:
CAPABILITY LE	VEL:	
COMPETENCE	 Demonstrates skills Employs best practices Plans tasks Makes Improvements 	EVIDENCE OF COMMITMENT • Initiative taking • Proactive action • Owning problems • Open to learning
COACHING TACTICS:		
STRUCTURE BEHAVIOURS	 Guide behaviour Establish boundaries Monitor action Clarify what, how, when 	SUPPORT BEHAVIOURS • Facilitate choice • Remove barriers • Clarify consequences • Explain why



Competence Lo Competence Lo Commitment **TEACH CONSULT** Hi Structure Lo Structure Hi Support Hi Support Commitment DIRECT **EMPOWER** Hi Structure Lo Structure Lo Support Lo Competence Structure

DIRECT (HI STRUCTURE/LO SUPPORT)

For enthusiastic but unprepared performers (Level 1), get them in action to gain experience, learning in a structured way, under close supervision.

TEACH (HI STRUCTURE/HI SUPPORT)

As experience grows, performers become disillusioned, frustrated (Level 2). Sustain structure, but add support—explanation, advice, encouragement. Make key decisions, but get them involved.

CONSULT (LO STRUCTURE/HI SUPPORT)

As competence grows, confidence often lags behind skills and knowledge. The performer is cautious. Withdraw structure carefully, while facilitating problem solving and standing behind their efforts.

EMPOWER (LO STRUCTURE/LO SUPPORT)

With proper coaching, confidence becomes more consistent (Level 4). As you see the right actions and good decisions, free them up to do the task independently.

